

The Grove Medical Centre

Patient Participation Group Meeting Agenda

20.11.2019

6.30pm

1. Practice Management: PW updated all that there had been a recent departure in our management team and a new replacement is now being recruited for 2020. GPs from maternity leave will also be back in 2020 for regular team again.
2. Physician Associate: New post started 1.11.19. Good feedback from patients. History taking and management like a GP no prescribing yet. All welcomed new clinical role good expansion of the clinical team.
3. Local Practice Closure: Influx of new patients discussed. 1600 patients. Appointment pressure noted. Links to point 6 development discussed now to offer more appointments in minimal room space we have linking to point 7.
4. Carers Break: Agreed for funding.
5. Vaccinations and nursing update: TW update for all. Flus for 65+ now in pharmacy only. Children at risk groups are being done first then by age category for availability delays are now back on track. HPV is now being offered to boys as well as girls school programme for this catch up clinics are through Goldsworth Park team can be done catch up to 25 years. Measles global outbreak, perhaps a poster suggested in waiting

room now to make all travellers even to Europe aware to check fit to travel website, page on our website for this also.

6. Triage: Mondays auditing trial has gone well. Good feedback. Looking to roll out every day in February agreed good for appointment availability in limited room space.
7. Room Availability: Limited now as we are expanding, building next to our building is owned by NHS Property services and we have not been allocated any rooms for use there yet LL is chasing this. It was suggested to ask for some porta cabin space in the car park now as another option.
8. Any Other Business: New care home in our practice area, Runneymede Court welcomed.
9. Date for next meeting 15.4.2020