

THE GROVE MEDICAL CENTRE

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STATEMENT OF PURPOSE

Reviewed FEBRUARY 2019

Statement of Purpose

The name and address of the registered provider is:

The Grove Medical Centre, Church Road, Egham, Surrey TW20 9QN

grovemedicalcentre@nhs.net www.thegrovemedicalcentre.co.uk

Registered Manager: Dr Peter Warwicker of the above address

The Grove Medical Centre is a Partnership. There are 3 Partners:

Dr Peter Warwicker (Male) MBBS (London 1987) DRCOG MRCGP. Senior Partner. Joined the practice in 1992. GP Trainer, Caldicott Guardian, practice lead on Diabetes and special interest in minor surgery.

Dr Linsey Leach (Female) MBChB, MRCGP, BMedSc, MSc, DRCOG Joined the Practice in 2011 as a Salaried GP and became a Partner in 2014. Safeguarding Lead for the Practice and has a special interest in Pain Management.

Dr Amit Vasistha (Male) MBBS BSc (Hons) MRCGP MRCP DRCOG Diploma in Diabetes, Diploma in Cardiology. Joined the Practice in 2013 as a Salaried GP and became a Partner in 2014. Prescribing Lead for the practice and has a special interest in Cardiology.

Other clinical staff:

Dr Kajal Patel (female) Salaried GP MBBS BSc (Hons) MRCGP MRCP DRCOG

Dr Jasvinder Kaur (female) Salaried GP MBChB BSc MRCGP DRCOG DFSRH

Dr Rakesh Verma (male) Salaried GP MUDr MRCS MRCGP

Dr Seeta Raja (female) Salaried GP MBBS BSc MRCGP DRCOG DFSRH

Teresa Warwicker (Practice Nurse) Interest in Diabetes, Joint Infection Control Lead, Student Nurse Mentor, RGN 998 DIPL NURSING, MA CERT ED WARWICK COURSE, IMMUNISATION LEAD, CERVICAL SCREENING LEAD, Safeguarding children

Karin Straka (Practice Nurse) Interest in Diabetes, Women's Health Child Immunisation, Student Nurse Mentor, Infection Control

Lynda Hook (Practice Nurse) Interest in Diabetes, Asthma, Women's Health, Child Immunisation, Student Nurse Mentor, Infection Control

Dawn Byrne (Phlebotomist)

Athena Webber-Gostage (Phlebotomist)

Administrative Staff:

Carole Stock MCMI Practice Manager/ Joint infection control lead

Wendy Jenkins Deputy Practice Manager – Immunisation/Cervical Screening Administrator

Medical Secretaries **Janet Barton/Christine Hussey**

Administration Assist **Carol Sellers/Sarah Millan/Christine Irvine**

Senior Receptionist: **Lesley Cushen**

Receptionists: **Joan Pearshouse/Donna Sewell/Julie Mayo/Sandra Ridley/Kathy Boardman/Sharon Green /Rosalind Elgar**

The Grove Medical Centre is a well-established GP Surgery that was purpose built in 1985 and practice owned, with on-site parking. Our premises are modern with special consideration for the disabled, including parking access and internal facilities. We are a GMS Practice and our practice area covers Egham, Virginia Water, Englefield Green and some parts of Staines-on-Thames.

Our 14519 service users are the whole population, all ages, all medical conditions and disabilities.

Parent Population: Age Sex Register		
Last Run: 20-Feb-2019		
Relative Date: 20-Feb-2019 07:53		
07:53		
Population Count	Males	Females
14519	7412	7107

	Age▶	0-9	10-19	20-29	30-39	40-49	50-59	60-69	70-79	80-89	90-99	100+
Gender▼												
Female		788	849	891	1040	1091	998	649	443	291	61	6
Male		840	874	887	1173	1187	1119	661	398	227	45	1

The registered activities and service types have been agreed by the partners in accordance with CQC guidance.

The regulated activities under CQC are:

- Diagnostic and Screening procedures
- Family Planning
- Maternity and Midwifery services
- Surgical procedures
- Treatment of disease, disorder or injury

Under the Health and Social Care Act 2008 (The Care Quality Commission (Registration) Regulations 2009 Part 4) the registering body (The Grove Medical Centre) is required to provide the Care Quality Commission a statement of purpose.

Our Aims and Objectives for delivering each of the above regulated activities:

- We aim to ensure high quality, safe and effective services and environment.
- To provide monitored, audited and continually improving healthcare services.

- To provide healthcare which is available to a whole population and create a partnership between patient and health profession which ensures mutual respect, holistic care and continuous learning and training.
- The provision of accessible healthcare which is proactive to healthcare changes, efficiency and innovation and development.
- To improve Clinical Governance and Evidence Based Practice.
- To improve Clinical and Non clinical risk management.
- To reduce risk in specific clinical risk area and facilities.
- To improve environment.
- To improve vigilance for unforeseen emergencies.
- To optimise performance against key targets and core standards.
- To meet key targets.
- To become a patient centred organisation.
- To safeguard both children and vulnerable adults by ensuring that all staff receive appropriate training.
- To improve services offered to patients.
- To improve communication between the surgery and the patients.
- To recruit, retain and develop a highly motivated and appropriately skilled workforce.
- To enhance performance of the workforce.
- To guide the employees in accordance with the Equalities Scheme
- To continue the development of the Practice
- To ensure effective management and governance systems.
- To ensure a robust information technology strategy to support the business of The Grove Medical Centre

The services provided by The Grove Medical Centre:

- Routine medical checks and general medical services
- NHS relevant prescriptions and medications or a private prescription can be issued.
- Immunisations: Childhood immunisations / Foreign travel immunisations
- Health Protection Preventative immunisations, e.g. Influenza, Pneumococcal
- Lifestyle management weight loss/ exercise and smoking cessation advice for patients who want to lose weight and maintain a healthier lifestyle
- Employee medicals – our GP's are able to carry out medical reports and review
- Respiratory – The Grove Medical Centre has facilities for lung function testing
- Diabetic Patients – The Grove Medical Centre provides ongoing care for our diabetic patients
- Asthma Patients – The Grove Medical Centre provides continual care for patients suffering with Asthma
- Carer's Group – Carole Stock is the carer's coordinator
- Family planning – Depo-provera injections and oral contraception available
- Phlebotomy – The Grove Medical Centre offer blood tests every morning Monday – Friday
- Midwifery – The community midwives hold 3 clinics per week at the Grove Medical Centre where they supervise antenatal care, undertake deliveries in hospital and at home where appropriate
- Minor Surgery – We offer a number of minor surgery procedures
- Ear Syringing – We have facilities for ear syringing
- Wound dressing – Our Nurses are trained in all aspects of wound care apart from 4 layer bandaging
- 24 hour BP monitoring – We have a 24 hour ambulatory BP monitor and software

- Cervical Screening – Our practice nurses are qualified to carry out cervical screening tests in the form of cervical smear
- INR Monitoring – We provide an in house service to our stable patients
- High risk case reviews

Our practice ethos is to strive towards a partnership between patients and health professionals based on the following:

Mutual Respect

We endeavour to treat all our patients with dignity, respect and honesty. Everyone at the Grove Medical Centre is committed to deliver an excellent service. We encourage patients to highlight any discrepancies and to offer the same commitment in return.

Holistic Care

We treat patients and illnesses. This means that we are equally interested in the physical, psychological and social aspects of your individual care.

Continuity of Care

Building and maintaining a strong relationship between doctors, health professionals and patients is essential to the way we work. This is especially so in the management of ongoing problems or long-term illness. In these circumstances we encourage patients to see the same health professional and wherever possible we will facilitate this through our appointment system.

Learning and Training

We are a training practice and are committed to the training of our doctors and nurses. We believe in life-long learning and all the health professionals here and administrative staff undergo an annual appraisal where the goals of the individual, teams and practice are discussed and agreement reached on the way forward. Regular review acts as a way of reinforcing effective performance, highlighting areas for improvement and recognising developing strengths.

We also recognise the benefit of supported learning for our patients and families in enhancing your ability to manage and deal with both self-limiting and long-term illnesses.

We hold monthly clinical practice meetings for learning, sharing and continued professional development and quarterly reception staff learning and development meetings and we believe in clinical supervision and life-long learning.