

PATIENT PARTICIPATION GROUP ANNUAL REPORT 2013/2014

We have had another successful year with our Patient Participation Group. It has ensured that patients are involved in decisions about the range and quality of services provided and, over time where agreed by all parties, commissioned by the Practice.

Our group was created in April 2011 and we currently have six patients as representative members. The Practice representatives are, Dr Peter Warwicker, Dr Linsey Leach and Carole Stock, Practice Manager.

Since the end of March 2013, we have had two meetings:-

Thursday 26th September 2013

Thursday 20th February 2013

The meetings have been very productive and helpful and we have received suggestions/comments from the PPG which include:-

- The Care Quality Commission – PPG members would be more than happy to be contacted to support the practice registration and compliance with the essential standards.
- Surgery refurbishment – Very positive comments about the refurbishment already taken place and supportive of the plans for further refurbishment which includes new flooring and redecoration of the surgery.
- Update of progress on becoming a Training Practice – This was thought by all to be an excellent idea and a huge step forward for the practice.

Dr Elliott has announced his retirement at the end of June 2014. There are huge challenges ahead for all in General Practice so the Practice will have 2 new full time Partners to assist Dr Warwicker:

Dr Linsey Leach
Dr Amit Vasistha

They will take up their new positions from 1st July 2014 and some changes are already being discussed to improve the patient experience with the practice. Drs Leach and Vasistha have been formally introduced

to the members of the Patient Participation Group at the last meeting and their appointment as Partners was fully supported.

The transition from the Primary Care Trust to the Clinical Commissioning Group had taken place and we are pleased to say, without too much disruption to the practice.

As detailed in the minutes of the meetings we have faced quite a challenge throughout the year with the new immunisation programmes, Shingles vaccinations and 2/3 year old influenza campaign we have had to implement. By working as a team, we are pleased to report that all our target population were offered the appropriate immunisation and our take up was very good.

At the end of December 2013 we completed our patient survey and are pleased to report that once again the results were favourable. For our survey next year, in order to reach a larger population, we may consider a postal exercise.

The GP Carer's break referral scheme was discussed in detail at the last meeting of the PPG on 20/2/14. Changes to the management of the scheme have been discussed (please see minutes of last meeting on our website) and will be implemented for the next financial year.

The next meeting of the PPG is scheduled for Thursday 24th July 2014 @ 6:30pm.

We are committed to the continuation of the Patient Participation Group as their input is both helpful and informative.