

Minutes Patient Participation Group Meeting 21st November 2018

Present: **Dr Peter Warwicker** **Carole Stock**

 Nurse Teresa

Patient Participants: 7472 14394 Apologies: 32835 17716

 15255 11464

Dr Warwicker welcomed and thanked everyone for attending the meeting.

Immunisation Update – Nurse Teresa

Nurse Teresa explained the change in the immunisation system for Flu vaccinations this year:

- 2 different vaccines
- 1 for patients over 65
- 1 for patients under 65 in the at risk groups

It had been a challenging season regarding flu vaccinations mainly down to the unavailability of the vaccine for the over 65 population which was a countywide problem. We have been advised that the same procedure will apply for next year, and we have been assured that there will not be any problems in obtaining the vaccines.

GP Carer's Break Referrals

Carole Stock explained that the practice had been allocated 31 allocations for this financial year and to date 13 had been submitted. All members of staff were fully aware of the scheme and how to refer patients is necessary.

Building Changes

Dr Warwicker informed the meeting that the Partners have plans to divide the current treatment room into 2 separate consulting rooms and are currently awaiting the plans.

LIVI and Extended Access Appointments

Dr Warwicker and Carole Stock explained the new on line video consultation system for patients.

- Provided for all NWSCCG patients free of charge
- Download the APP and register your details
- Appointments are not with Doctors at The Grove Medical Centre
- Doctors consulting have access to patient medical records via national sharing agreement
- Prescriptions able to be sent via EPS to patient's nominated pharmacy
- Notification of all consultations sent to registered GP.
- Feedback so far from patients has been very positive, especially with the younger generation.

Any Other Business

Dr Warwicker explained that there is a potential problem with the surgery at Englefield Green being closed and their patients being transferred to Newton Court in Old Windsor. He also explained that a large number of patients would not want to make the journey to Old Windsor as the surgery was not on a direct bus route neither was there sufficient parking facilities. It would mean for The Grove Medical Centre a large increase in patient numbers. Carole Stock added that The Grove had already received a lot of registrations from patients registered at Englefield Green.

Date of next meeting: Wednesday 8th May 2019